



## MO HEALTHNET DIVISION PROVIDER BULLETIN

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### Pharmacy - National Provider Identifier

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#### CONTENTS

- National Provider Identifier
  - Pharmacy Claim Provider Identifiers
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**NOTE:** *This information applies only to providers submitting pharmacy claims using Point of Service (POS) or the MO HealthNet Billing Web site at [www.emomed.com](http://www.emomed.com).*

#### National Provider Identifier

The MO HealthNet Program will end its National Provider Identifier (NPI) contingency plan and implement the use of the NPI for pharmacy claims immediately following the close of the financial cycle on Friday, May 9, 2008. As required by federal regulation, all standard electronic claim transactions must reflect only an NPI as the billing/performing provider identifier by May 23, 2008.

For POS claims, the financial cycle will close at 12:00 a.m. on Saturday morning, May 10, 2008. There will be no delay in processing POS claims. This transaction will be immediately switched to accept only an NPI as the provider identifier.

The MO HealthNet Billing Web site at [www.emomed.com](http://www.emomed.com) will be unavailable for use starting at 5:00 p.m. on Friday, May 9, 2008, to allow for implementing the necessary changes. Access to this Web site will become available again no later than Monday, May 12, 2008.

## **Pharmacy Claim Provider Identifiers**

MO HealthNet is in the process of obtaining a national prescriber database which will be used to identify the prescribing provider's NPI submitted on pharmacy claims. Payment will not be made for services prescribed by unidentifiable providers. Until use of the prescriber database is available, below are the requirements for provider identifiers on these specific pharmacy claims:

- **Billing Provider Identifier** – will accept **only** the NPI.
- **Prescribing Provider Identifier** – will accept **either** the legacy MO HealthNet provider identifier or the DEA number. An NPI will not be accepted in this field.

**Provider Bulletins** are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

**MO HealthNet News:** Providers and other interested parties are urged to go to the MHD Web site at <http://dss.missouri.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

**MO HealthNet Managed Care:** The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by calling the Interactive Voice Response (IVR) System at 573-635-8908 and using Option One.

**Provider Communications Hotline**  
**573-751-2896**